



PROVIDER ALERT
Alert # 1.18.6
June 19, 2018

Retro-Authorizations

Effective July 1, 2018, our retro-authorization policy is being reinforced.

Retro-authorizations should be an exception and not the rule. Not only is it labor intensive on the provider's side, it is labor intensive on our side as well. In addition, Beacon Health Options/Value Behavioral Health of Pennsylvania is required to abide by the HealthChoices contract that requires a review that medical necessity is met prior to the delivery of service. In an effort to be more efficient and effective, we are reinforcing our retro-authorization policy that indicates that a retro-authorizations may be considered, but not guaranteed. Additionally, the request must be submitted within 45 days from the date of service. Anything beyond that will be denied without consideration. Issues regarding member eligibility will still be permitted, but all other requests will only be considered in extenuating circumstances.

Please review the "Requests for Authorizations/Retro-Authorizations" section of our Provider Manual at <http://www.vbh-pa.com/providers/provider-manual/3-requests-for-authorizationsretro-authorizations/>. Remember, adherence to the Provider Manual is required as part of the provider contract.

<p>As a provider, you are accountable for the information in this alert. When applicable, it will be incorporated into the Beacon/VBH-PA Provider Manual.</p>
