

ValueAdded

This is the 188th issue of our VBH-PA information update. These updates will be emailed to all network providers monthly. Please feel free to share our newsletter with others, and be sure your appropriate clinical and financial staffs receive copies.

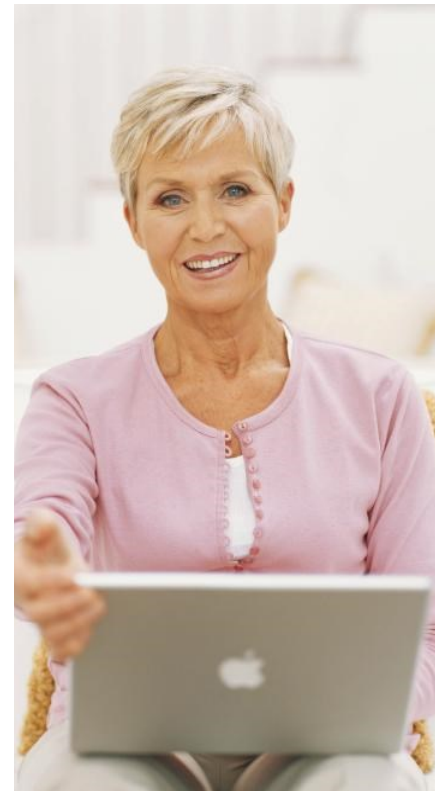
Mobile Mental Health Treatment

Mobile Mental Health Treatment (MMHT) is a service array for adults and older adults who encounter barriers to, or have been unsuccessful in, attending an outpatient clinic. Providers must be Medicaid enrolled and licensed by the Department of Human Services (OMHSAS) as a mental health outpatient clinic. MMHT is not intended to be provided indefinitely and transition to other services, including outpatient clinic-based services, is to occur as soon as it is medically feasible for the individual. The service is also not intended to be provided solely as a convenience for the consumer or because transportation does not exist.

MMHT services cannot be provided on the same day as psychiatric outpatient clinic services or partial hospitalization services. MMHT services are limited to an individual's private residence or other appropriate community-based site. Group therapy is not permitted in an individual's home. Services cannot be provided to individuals who reside in 24/7 facilities that provide treatment (e.g. LTSR's, RTF's, nursing homes). Services must be provided under the supervision of a psychiatrist who must document each individual's diagnosis and approve the treatment plan. MMHT services can be rendered by any mental health professional/mental health worker as defined in PA Code 5200.3. Services must be provided within the rendering professional's scope of practice.

All services currently specified in your Value Behavioral Health of Pennsylvania provider outpatient clinic Provider Agreement (Exhibit A), with the exception of ECT and EEG, can be offered through Mobile Mental Health Treatment. For billing and claims purposes, the place of service code is "15" (Mobile Unit).

Portions of this article have been reprinted from the October 1, 2006 Mobile Mental Health Treatment MA Payment Requirements Bulletin (8/25/2006 Draft: Issued for Public Comment).



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Upcoming BHRS & RTF Summits

BHRS SUMMITS

(Your choice of two locations per month.)

March 6—

Courtyard by Marriott
Greensburg, PA

March 13—

Hampton Inn & Suites
Mercer, PA

June 12—

Hampton Inn & Suites
Mercer, PA

June 17—

Courtyard by Marriott
Greensburg, PA

September 9—

Courtyard by Marriott
Greensburg, PA

September 11—

Hampton Inn & Suites
Mercer, PA

December 4—

Courtyard by Marriott
Greensburg, PA

December 11—

Hampton Inn & Suites
Mercer, PA

RTF SUMMITS

April 10—

Doubletree by Hilton,
Mars, PA

October 9—

Doubletree by Hilton,
Mars, PA

Now Online! Reporting Critical Incidents & Navigating the VBH-PA Website Webinar Recording



Providers may view the December 19, 2014, recording of “Reporting Critical Incidents” and “Navigating the VBH-PA Website” webinar on the Provider Trainings page at http://www.vbh-pa.com/provider/prv_trn.htm. The webinar can be found under the Quality Management and Provider Relations sections on that page.

Reporting critical incidents is contractually required, and VBH-PA recognizes that staff changes occur over time and that new staff may not fully understand the necessity of reporting or what information needs to be reported. View this portion of the webinar to refresh yourself with reporting requirements, skillfully presented by the Quality Management Department.

Following the critical incident reporting session, stick around to take a tour of the VBH-PA website. The VBH-PA Provider Relations Department conducted a brief navigation of www.vbh-pa.com, highlighting information valuable to providers and HealthChoices members alike. Navigate the webpages with us to find the information you’re looking for.

PROMISE™ Enrollment Applications

VBH-PA has recently been notified that some of our providers are submitting PROMISE™ Enrollment Applications to the OMHSAS Field Office. Please note that if you are a facility, psychiatrist, or psychologist, PROMISE Enrollment Applications should be mailed to the address listed on the PROMISE Application. They should not be mailed to the OMHSAS Field Office, as they will be returned to you.

Licensed masters level therapists or facilities that are providing a supplemental service should work through their VBH-PA [Provider Field Coordinator](#) to obtain a PROMISE number.

If you have any questions related to where to submit your completed PROMISE Enrollment Application, please contact your [Provider Field Coordinator](#). Please do not contact the OMHSAS Field Office.

Thank you for your cooperation.

The Search for Compliance Two-Part Webinar Series on Documentation and Treatment for All VBH-PA Providers

In a two-part series, *The Search for Compliance Series* will be addressing requirements and documentation of four major components of treatment documentation in Medical Assistance required for payment: consent, treatment plans, progress notes, and encounter forms.

Part #1: On Wednesday, February 18, 2015, beginning at 1:00PM, the first webinar of the series will address the following:

1. Consent to Treatment

- Obtaining consent
- Documentation of consent

2. Treatment Plans

- Clinical components of service/treatment plans
- Documentation of treatment plans
- Examples of good and bad treatment plans

To register for the first part of the webinar on February 18, 2015, at 1:00PM-2:30PM, please go to the following link:

<https://attendee.gotowebinar.com/register/1254349617285902338>.

Part #2: On Wednesday, February 25, 2015, beginning at 1:00PM, the second webinar of the series will address the following:

3. Progress Notes

- Clinical components of progress notes
- Documentation of progress notes
- Examples of good and bad progress notes

4. Encounter Forms

- Documentation of encounters
- Examples of encounter forms

To register for the second part of the webinar on February 25, 2015, at 1:00PM-2:30PM, please go to the following link:

<https://attendee.gotowebinar.com/register/5478741460922045954>.

If you have any questions, please contact Melissa Hooks, Director of Program Integrity, by email at

Melissa.Hooks@valueoptions.com.

E-Commerce Initiative:

Methadone Maintenance Treatment Auths

Throughout 2015, VBH-PA will continue to expand our e-Commerce initiatives to include requests for authorizations through ProviderConnect. The feedback that VBH-PA has received from providers thus far is that the process overall is user-friendly, authorizations appear more efficient, and it assists with the overall streamlining of the authorization process. Throughout the year, we will be reaching out to various provider groups to hold webinars to explain the process and to walk providers through the usage of ProviderConnect.

One of the first expansions is in the area of methadone maintenance treatment. Throughout 2015, we will continue to announce and develop the usage of ProviderConnect throughout the network.

Welcome!

Carol Emanuele

started on January 7th as a **Care Manager** in the Clinical Dept. Carol was a Care Manager with VBH-PA from 2002 to 2004. *Welcome back, Carol!*

Jennifer Putt started on January 12th as a **Program Integrity Auditor** in the Compliance Dept. *Welcome, Jennifer!*

Employees on the Move

Kim Nicklow has been promoted to **Manager of Claims**, effective December 28, 2014.

Congratulations, Kim!

VBH-PA Currently Seeking Members for the Family Advisory Committee



The VBH-PA Family Advisory Committee (FAC) is committed to representing the views of families who support children and youth with the goal of ensuring appropriate delivery of behavioral healthcare services to all HealthChoices members. We are currently seeking family members of both adults and children who currently have mental health or substance abuse services, or have had services in the past, to serve on this committee. Members of our committee receive a stipend for their attendance and, in some cases, mileage reimbursement. If you are interested in joining our committee, applications are available for membership.

Please visit the Prevention, Education & Outreach section on the Member Information page on our website at http://www.vbh-pa.com/member/member_information.htm#peo for the FAC Application. Click [here](#) for the FAC brochure.

Upcoming “TAAG” Events

Since 2012, the Transition Age Advisory Group, also known as “TAAG,” have represented transition-aged individuals who have a desire to share their personal recovery stories, promote recovery, and create a voice to inspire others. “TAAG” meetings and events are led by the youth/young adult members of the committee and facilitated by VBH-PA staff members. Fun events planned so far this year include:

Mardi Gras Dance—Tuesday, February 17, 2015

Open to youth and young adults ages 16-26. The 2015 “TAAG” Winter Dance King and Queen will be crowned. Attire is formal to casual. Activities include music, dancing and games. There is no charge to attend. Please click [here](#) for the “TAAG” Mardi Gras Dance flier.

3rd Annual Mental Health Awareness Walk—Tuesday, May 12, 2015

“TAAG” and the Family Advisory Committee will be hosting this special event. This three-mile walk will consist of two laps around the lower lake at Twin Lakes Park in Greensburg, PA. There is no charge to attend. Come support Mental Health Awareness and get some exercise at the same time! For more information, please click [here](#) for the Save the Date flier.

If you have any questions, or would like more information on how to join “TAAG” or the Family Advisory Committee, please contact Karan Steele at (724) 744-6537 or email her at karan.steele@valueoptions.com.

Seeking Former “Leadership in Recovery” Award Winners to be Featured in Video



Date: Monday, February 23, 2015

Time: 10:00 a.m. to 3:00 p.m.

Where: Value Behavioral Health of PA
Trafford Engagement Center
520 Pleasant Valley Road
Trafford, PA 15085

Participants are responsible for their own transportation.

Value Behavioral Health of PA (VBH-PA) is looking for previous recipients of the VBH-PA “*Leadership In Recovery Award*” who would be interested in participating in a brief video to be shown at this year’s Annual Adult Recovery Forum in April. The Forum Planning Committee is looking for former recipients who can provide an update to include accomplishments/milestones achieved along their journey of recovery since receiving their award.

Each participant will be scheduled for approximately ½ hour for their video. Filming for the video will take place at the VBH-PA Trafford Engagement Center on **Monday, February 23, 2015**, between the hours of 10:00 a.m. to 3:00 p.m.

Participants are responsible for arranging their own transportation to and from the VBH-PA Engagement Center. HealthChoices members and previous recipients of the award who are no longer HealthChoices-eligible will be reimbursed for their mileage and tolls if providing their own transportation.

Deadline to register for an appearance in the video is Wednesday, February 18th.

Individuals interested in participating, or with any questions, may contact Sue Klaus at the information listed below.

To participate, or if you have any questions, please contact:
Sue Klaus, VBH-PA Prevention, Education and Outreach Manager
Phone: 724-744-6501
Email: suzanne.klaus@valueoptions.com

Providers, please post in an area easily viewed by your patients.

Drugs, Alcohol and Domestic Abuse

Drugs and alcohol do not cause domestic abuse. Some people use drugs and alcohol when they abuse. Some victims may use drugs and alcohol to cope with the effects of abuse. Injuries may be greater when drugs and alcohol are involved in abuse.

Abuse may happen whether or not drugs or alcohol are involved. This may be:

- Physical abuse
- Emotional abuse
- Keeping a person from having or making money
- Keeping a person from seeing friends and family
- Keeping the person from seeing a doctor

An abusive person may try to say that they hurt the victim, because he or she was drunk or high. When alcohol and drugs are involved, an abusive person may:

- Get a victim to use or become or addicted to drugs or alcohol
- Buy drugs or alcohol for the victim
- Force the victim to sell drugs
- Force the victim to use drugs or alcohol
- Keep the victim from recovery options
- Blame the victim for the abuse because of alcohol or drug use
- Force the victim into prostitution for drugs or money

Drug and alcohol abuse are separate from domestic abuse. However, each problem can make the other worse.

To find the domestic abuse program nearest you visit <http://pcadv.org> and click on *Find Help* or use the *Find Help* map on the home page.

To reach the National Domestic Violence Hotline call 1-800-799-SAFE.
For TTY 1-800-787-3224.

To reach the National Substance Abuse Hotline call 1-800-662-HELP (4357) or visit <http://www.samhsa.gov/find-help/national-helpline>



This information is available in Spanish. Call our toll-free number at 1-877-615-8503 to request it. Esta información está disponible en español. Llame nuestro número gratis en 1-877-615-8503 para solicitarlo.

Contacting VBH-PA
Provider Relations has
never been easier! Click
on the Webmaster email
address below to send an
email:
[vbhpawebmaster@value
options.com](mailto:vbhpawebmaster@valueoptions.com)



Winter 2015 WPIC Videoconferences

VBH-PA is pleased to announce that our Engagement Center will once again be a videoconferencing site for the WPIC Office of Education and Regional Programming 2015 winter season videoconference series. These programs are free of charge and there are NO fees for continuing education credits. The videoconferences are held from 9:00 a.m. to 11:00 a.m. in the Walnut Room at VBH-PA's Trafford Engagement Center. For CEU information, registration information and complete descriptions of these trainings, please click [here](#).

Upcoming Videoconferences*

- **February 11 — New Dilemmas in Ethics in the Digital Age**
- **February 25 — Overdose Prevention and Response Training**
- **March 11 — Moms & Cops: Focusing on Families**
- **March 25 — Surviving After Suicide**

Registration:

To register for these trainings, please visit the ValueOptions [Provider Trainings Web page](#). Select **Pennsylvania** from the state dropdown list (DO NOT change any of the other fields) and then click on **Select**. Scroll down the screen and put a check mark in the box next to the event(s) and then hit **Register**. Phone-in registrations will not be accepted.

***Please Note:** These videoconferences are NOT webinars. **You must be in attendance at the Trafford Engagement Center to view these videoconferences.**

VBH-PA is one of many sites offering this opportunity. Please click [here](#) to view all locations offering this videoconference series. To register with another location, please contact the coordinator for that site.

Suggestions or ideas for articles that you would like to see published in *ValueAdded* can be faxed to Kim Tzoulis, *ValueAdded* Editor, at (724) 744-6363 or emailed to kimberly.tzoulis@valueoptions.com

Articles of general importance to the provider network will be considered for publication.

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